	77	
1	XAVIER BECERRA Attorney General of California	
2	NICKLAS A. AKERS	FILED
	Senior Assistant Attorney General STACEY D. SCHESSER	Superior Court of California County of San Francisco
3	Supervising Deputy Attorney General	SEP 2 6 2018
4	LISA B. KIM, SBN 229369 Deputy Attorney General	CLERK OF THE COURT
5	455 Golden Gate Ave., Suite 11000	BY: Byallie H. Shings
5	San Francisco, CA 94102	Deputy Clerk
6	Telephone: (415) 510-4400 Fax: (213) 897-4951	
7.	E-mail: <u>Lisa.Kim@doj.ca.gov</u>	
8	George Gascón, SBN 182345	
İ	District Attorney of San Francisco EVAN H. ACKIRON, SBN 164628	$\mathbf{v}_{i} = \mathbf{v}_{i} = \mathbf{v}_{i}$
9	Assistant Chief District Attorney	
10	KELLY S. BURKE, SBN 251895 Managing Assistant District Attorney	
11	ERNST A. HALPERIN, SBN 175493	
	DANIEL C. AMADOR, SBN 247642 Assistant District Attorneys	·
12	White Collar Crime Division	
13	732 Brannan Street San Francisco, CA 94103	
14	Telephone: (415) 551-9589	[EXEMPT FROM FILING FEES PURSUANT TO GOVERNMENT
	E-mail: daniel.amador@sfgov.org	CODE SECTION 6103]
-15	Attorneys for Plaintiff,	
16	The People of the State of California	
17		THE OTHER OF CALL TROPS IN A
	SUPERIOR COURT OF TH	E STATE OF CALIFORNIA
18	FOR THE COUNTY	OF SAN FRANCISCO
19	UNLIMITED J	URISDICTION
20		
21		
	THE PEOPLE OF THE STATE OF CALIFORNIA,	Case No. CGC-18-570124
- 22	Plaintiff,	PROPOSEDI FINAL JUDGMENT AND
23		PERMANENT INJUNCTION
24	V.	(Cal. Bus. & Prof. Code, § 17200 et seq.)
	UBER TECHNOLOGIES, INC.	
25		
26		
27		
28		
٠ ا		1

Plaintiff, THE PEOPLE OF THE STATE OF CALIFORNIA, through its attorney, Xavier Becerra, Attorney General of the State of California, and George Gascón, District Attorney for the City and County of San Francisco, have jointly filed a Complaint for a permanent injunction and other relief in this matter pursuant to the Unfair Competition Law, California Business and Professions Code, section 17200, et seq., alleging Defendant, UBER TECHNOLOGIES, INC. ("UBER") violated California Civil Code, sections 1798.82 and 1798.81.5, and Business and Professions Code, section 17200, et seq.

Plaintiff and UBER have agreed to the Court's entry of this Final Judgment and Permanent Injunction without trial or adjudication of any issue of fact or law, and without admission of any facts alleged or liability of any kind.

Preamble

The Attorneys General of the states and commonwealths of Alabama, Alaska, Arizona, Arkansas, California¹, Colorado, Connecticut, Delaware, Florida, Georgia, Hawaii², Idaho, Illinois, Indiana, Iowa, Kansas, Kentucky, Louisiana, Maine, Maryland, Massachusetts, Michigan, Minnesota, Mississippi, Missouri, Montana, Nebraska, Nevada, New Hampshire, New Jersey, New Mexico, New York, North Carolina, North Dakota, Ohio, Oklahoma, Oregon, Pennsylvania, Rhode Island, South Carolina, South Dakota, Tennessee, Texas, Utah³, Vermont, Virginia, Washington, West Virginia, Wisconsin, Wyoming, and the District of Columbia (collectively, the "Attorneys General," or the "States") conducted an investigation under their respective State Consumer Protection Acts and Personal Information Protection Acts⁴ regarding the data breach involving UBER that occurred in 2016 and that UBER announced in 2017.

¹ In this matter, California means the California Attorney General and the District Attorney for the City and County of San Francisco.

² Hawaii is represented by its Office of Consumer Protection. For simplicity purposes, the entire group will be referred to as the "Attorneys General," or individually as "Attorney General." Such designations, however, as they pertain to Hawaii, shall refer to the Executive Director of the State of Hawaii Office of Consumer Protection.

³ Claims pursuant to the Utah Protection of Personal Information Act are brought under the direct enforcement authority of the Attorney General. Utah Code § 13-44-301(1). Claims pursuant to the Utah Consumer Sales Practices Act are brought by the Attorney General as counsel for the Utah Division of Consumer Protection, pursuant to the Division's enforcement authority. Utah Code §§ 13-2-1 and 6.

State law citations (UDAP and PIPAs) - See Appendix A.

"Effective Date" shall be October 25, 2018.

Information owned, licensed, or maintained by UBER.

27

26

3.

26

27

28

- 4. "Encrypt," "Encrypted," or "Encryption" shall mean rendered unusable, unreadable, or indecipherable to an unauthorized person through a security technology or methodology generally accepted in the field of information security.
- 5. "Personal Information" shall have the definition as set forth in California Civil Code, section 1798.82, subdivision (h), and section 1798.81.5, subdivision (d).
- 6. "Riders and Drivers" or, as applicable, "Rider or Driver" shall mean any individual natural person who is a resident of California who uses UBER's ride hailing mobile applications to request or receive transportation (*i.e.*, riders) or to provide transportation individually or through partner transportation companies (*i.e.*, drivers), other than in connection with Uber Freight or similar services offered by UBER to commercial enterprises.
- 7. "Security Executive" shall be an executive or officer with appropriate background and experience in information security who is designated by UBER as responsible for the Information Security Program. The title of such individual need not be Security Executive.

II. INJUNCTIVE RELIEF

- 8. The injunctive terms contained in this Final Judgment and Permanent Injunction are being entered pursuant to California Business and Professions Code, section 17203. Uber shall implement and thereafter maintain the practices described below, including continuing those of the practices that it has already implemented.
- 9. UBER shall comply with California Civil Code, sections 1798.82 and 1798.81.5, and Business and Professions Code, section 17200, *et seq.*, in connection with its collection, maintenance, and safeguarding of Personal Information.
- 10. UBER shall not misrepresent the extent to which UBER maintains and/or protects the privacy, security, confidentiality, or integrity of any Personal Information collected from or about Riders and Drivers.
- 11. UBER shall comply with the reporting and notification requirements of California Civil Code, section 1798.82.
- 12. Specific Data Security Safeguards. No later than ninety (90) days after the Effective Date and for a period of ten (10) years thereafter, UBER shall:

- a. Prohibit the use of any cloud-based service or platform from a third party for
 developing or collaborating on code containing any plaintext credential if that
 credential provides access to a system, service, or location that contains
 Personal Information of a Rider or Driver unless:
 - i. UBER has taken reasonable steps to evaluate the data security
 measures and access controls provided by the service or platform as
 implemented by UBER;
 - ii. UBER has determined that the data security measures and access controls are reasonable and appropriate in light of the sensitivity of the Personal Information that a plaintext credential appearing in code on the service or platform can access;
 - iii. UBER has documented its determination in writing; and
 - iv. UBER's Security Executive or her or his designee has approved the use of the service or platform.

Access controls for such service or platform shall not be considered reasonable and appropriate if they do not include password protection including strong, unique password requirements and multifactor authentication, or the equivalent level of protection through other means such as single sign-on; appropriate account lockout thresholds; and access logs maintained for an appropriate period of time.

- b. Maintain a password policy for all employees that includes strong password requirements.
- c. Develop, implement, and maintain a policy regarding the Encryption of Personal Information of Riders and Drivers in the following circumstances. First, the policy shall require the use of Encryption when such information is transmitted electronically over a network. Second, the policy shall require the use of Encryption for backups of databases containing such information when the backups are stored on a third-party, cloud-based service or platform, either

through Encryption of Personal Information of Riders and Drivers within the backup or through Encryption of the backup file or location where it is stored. To the extent UBER determines that such Encryption is not reasonably feasible in a particular instance, UBER may instead use effective alternative compensating controls reviewed and approved by UBER's Security Executive or her or his designee.

13. Information Security Program

- a. Within one hundred twenty (120) days after the Effective Date, UBER shall develop, implement, and maintain a comprehensive information security program ("Information Security Program") reasonably designed to protect the security, integrity, and confidentiality of Personal Information collected from or about Riders and Drivers.
- b. The Information Security Program shall be at least compliant with any applicable requirements under California law, and at a minimum, shall be written and shall contain administrative, technical, and physical safeguards appropriate to:
 - i. The size and complexity of UBER's operations;
 - ii. The nature and scope of UBER's activities; and
 - iii. The sensitivity of the Personal Information of Riders and Drivers that UBER maintains.
- c. At a minimum, the Information Security Program shall include:
 - i. regular identification of internal and external risks to the security, confidentiality, or integrity of Personal Information of Riders and Drivers that could result in the unauthorized disclosure, misuse, loss, alteration, destruction, or other compromise of such information, and an assessment of the sufficiency of any safeguards in place to control these risks;

- c. The assessments shall set forth the administrative, technical, and physical safeguards maintained by UBER and explain the extent to which the safeguards are appropriate to UBER's size and complexity, the nature and scope of UBER's activities, and the sensitivity of Personal Information of Riders and Drivers that UBER maintains, and thereby meet the requirements of the Information Security Program.
- d. UBER shall provide a copy of the third party's final written report of each assessment to the California Attorney General's Office within one hundred twenty (120) days after the assessment has been completed.
 - Confidentiality: The California Attorney General's Office shall treat the report as exempt from disclosure under the relevant public records laws.
 - ii. State Access: The California Attorney General's Office may provide a copy of the report received from UBER to any other of the Attorneys General upon request, and each requesting Attorney General shall treat such report as exempt from disclosure as applicable under the relevant public records laws.
- 15. Incident Response and Data Breach Notification Plan
 - a. For a period of two (2) years following the Effective Date, UBER shall report on at least a quarterly basis to California identifying and describing any Data Security Incidents that occurred during the reporting period and are required by any U.S. federal, state, or local law or regulation to be reported to any U.S. federal, state, or local government entity.
 - b. UBER shall maintain a comprehensive Incident Response and Data Breach Notification Plan ("Plan"). At a minimum, the Plan shall:
 - i. identify the types of incidents that fall within the scope of the Plan,
 which must include any incident that UBER reasonably believes
 might be a Data Security Incident;

- ii. clearly describe all individuals' roles in fulfilling responsibilities
 under the Plan, including back-up contacts and escalation pathways;
- iii. require regular testing and review of the Plan, and the evaluation and revision of the Plan in light of such testing and review; and
- iv. require that once UBER has determined that an incident is a Data Security Incident, (a) a duly licensed attorney shall decide whether notification is required under applicable law; (b) that determination shall be documented in writing and communicated to UBER's Security Executive and to a member of UBER's legal department with a supervisory role at least at the level of associate general counsel; (c) UBER shall maintain documentation sufficient to show the investigative and responsive actions taken in connection with the Data Security Incident and the determination as to whether notification is required; and (d) UBER shall assess whether there are reasonably feasible training or technical measures, in addition to those already in place, that would materially decrease the risk of the same type of Data Security Incident re-occurring. UBER's Security Executive is responsible for overseeing, maintaining and implementing the Plan.
- c. UBER's Security Executive shall report to the Chief Executive Officer, the Chief Legal Officer, and the Board of Directors on a quarterly basis how many Data Security Incidents occurred and how they were resolved, including any payment by UBER in excess of \$5,000 to a third party who reported the Data Security Incident to UBER such as through a bug bounty program (other than a payment to a forensics company retained by UBER).

27·

16. Corporate Integrity Program

- a. UBER shall develop, implement, and maintain a hotline or equivalent mechanism for employees to report misconduct, ethical concerns, or violations of UBER's policies, cultural norms, or code of conduct.
- b. UBER shall require an executive or officer with appropriate background and experience in compliance to report to the Board of Directors, or to a committee thereof, at each regularly scheduled meeting of the Board of Directors or committee to provide information concerning instances or allegations of misconduct, ethical concerns, or violations of UBER's policies, cultural norms, or code of conduct, including complaints received by the hotline.
- c. No later than ninety (90) days after the Effective Date and for a period of ten (10) years thereafter, UBER shall develop, implement and maintain a process, incorporating privacy by design principles, to review proposed changes to UBER's applications, its products, and any other ways in which UBER uses, collects, or shares data collected from or about Riders and Drivers.
- d. UBER shall develop, implement, and maintain an annual training program for employees concerning UBER's code of conduct.
- e. UBER's Security Executive shall advise the Chief Executive Officer or the Chief Legal Officer of UBER's security posture, security risks faced by UBER, and security implications of UBER's business decisions.

Meet and Confer

17. If the Attorney General reasonably believes that UBER has failed to comply with any of Paragraphs 12 through 16 of this Final Judgment and Permanent Injunction, and if in the Attorney General's sole discretion the failure to comply does not threaten the health or safety of citizens and does not create an emergency requiring immediate action, the Attorney General will notify UBER in writing of such failure to comply and UBER shall have thirty (30) days from receipt of such written notice to provide a good faith written response, including either a statement that UBER believes it is in full compliance or otherwise a statement explaining how the

violation occurred, how it has been addressed or when it will be addressed, and what UBER will do to make sure the violation does not happen again. The Attorney General may agree to provide UBER more than thirty (30) days to respond.

18. Nothing herein shall be construed to exonerate any failure to comply with any provision of this Final Judgment and Permanent Injunction, or to compromise the authority of the Attorney General to initiate a proceeding for any failure to comply with this Final Judgment and Permanent Injunction in the circumstances excluded in Paragraph 17 or if, after receiving the response from UBER described in Paragraph 17, the Attorney General determines that an enforcement action is in the public interest.

Payment to the States

- 19. Within thirty (30) days of the Effective Date, UBER shall pay One Hundred and Forty-Eight million dollars (\$148,000,000) to the Attorneys General, to be distributed as agreed by the Attorneys General. If the Court has not entered this Final Judgment and Permanent Injunction by the Effective Date, UBER shall pay within thirty (30) days of the Effective Date or within fourteen (14) days of entry of this Final Judgment and Permanent Injunction, whichever is later. The money received by the Attorneys General pursuant to this paragraph may be used for purposes that may include, but are not limited to, attorneys' fees, and other costs of investigation and litigation, or be placed in, or applied to, any consumer protection law enforcement fund, including future consumer protection or privacy enforcement, consumer education, litigation or local consumer aid fund or revolving fund, used to defray the costs of the inquiry leading hereto, or for other uses permitted by state law, at the sole discretion of the Attorneys General.
- 20. Specifically, pursuant to California Business and Professions Code, section 17206, UBER shall pay the Attorney General the amount of \$25,634,985.90, which shall be allocated and used in accordance with California Business and Professions Code, section 17206, subdivision (c), with respect to actions brought by the Attorney General. Payment shall be made by wire transfer to the California Attorney General's Office pursuant to instructions provided by the California Attorney General's Office.

25 `

Release

21. Upon payment of the amount due to California under this Final Judgment and Permanent Injunction, the Attorney General shall release and discharge UBER from all civil claims that the Attorney General could have brought under California Civil Code, sections 1798.82 and 1798.81.5, and Business and Professions Code, section 17200, et seq., or common law claims concerning unfair, deceptive, or fraudulent trade practices based on the Covered Conduct. Nothing contained in this paragraph shall be construed to limit the ability of the Attorney General to enforce the obligations that UBER has under this Final Judgment and Permanent Injunction. Further, nothing in this Final Judgment and Permanent Injunction shall be construed to create, waive, or limit any private right of action.

General Provisions

- 22. The parties understand and agree that this Final Judgment and Permanent Injunction shall not be construed as an approval or a sanction by the Attorney General of UBER's business practices, nor shall UBER represent that this Final Judgment and Permanent Injunction constitutes an approval or sanction of its business practices. The parties further understand and agree that any failure by the Attorney General to take any action in response to any information submitted pursuant to this Final Judgment and Permanent Injunction shall not be construed as an approval or sanction of any representations, acts, or practices indicated by such information, nor shall it preclude action thereon at a later date.
- 23. Nothing in this Final Judgment and Permanent Injunction shall be construed as relieving UBER of the obligation to comply with all state and federal laws, regulations, and rules, nor shall any of the provisions of this Final Judgment and Permanent Injunction be deemed to be permission to engage in any acts or practices prohibited by such laws, regulations, and rules.
- UBER shall deliver a copy of this Final Judgment and Permanent Injunction to, or otherwise fully apprise, its executive management having decision-making authority with respect to the subject matter of this Final Judgment and Permanent Injunction within thirty (30) days of the Effective Date.

///

///

///

///

///

25. To the extent that there are any, UBER agrees to pay all court costs associated with the filing (if legally required) of this Final Judgment and Permanent Injunction. No court costs, if any, shall be taxed against the Attorney General.

- 26. If any clause, provision, paragraph, or section of this Final Judgment and Permanent Injunction is for any reason held illegal, invalid, or unenforceable, such illegality, invalidity, or unenforceability shall not affect any other clause, provision, paragraph, or section of this Final Judgment and Permanent Injunction, and this Final Judgment and Permanent Injunction shall be construed and enforced as if such illegal, invalid, or unenforceable clause, provision, paragraph, or section had not been contained herein.
- Judgment and Permanent Injunction shall be satisfied by sending notice to the Designated Contacts in Appendix B. Any notice or report provided by the Attorney General to UBER under this Final Judgment and Permanent Injunction shall be satisfied by sending notice to: Chief Legal Officer, Uber Technologies, Inc., 1455 Market Street, San Francisco, California 94103; with a copy to Rebecca S. Engrav, Perkins Coie LLP, 1201 Third Avenue, Suite 4900, Seattle, Washington 98101. All such notices or reports shall be sent by United States mail, certified mail return receipt requested, or other nationally recognized courier service that provides for tracking services and identification of the person signing for the notice or document, and shall be deemed to be sent upon mailing. Notwithstanding the foregoing, if a sending party requests of the receiving party whether transmission by electronic mail is sufficient for a particular notice or report and the receiving party agrees, electronic mail may be used if an electronic return receipt is provided. An Attorney General may update its address by sending a complete, new updated

1	version of Appendix B to UBER and to all other Attorneys General listed on Appendix B. UBER
2	may update its address by sending written notice to all parties listed in Appendix B.
3 /	•
4	
5	Marked B (All (11 (max))
6 -	Dated: 9/26, 2018 Judge of the Superior Court RICHARD ULMER
7	, KICHARD OLIVIER
8	SF2017402454 62949928.docx
9	02-17-20-door
10	
11	
12	
13	
14	
15	
16	
17 18	
19	
20	
21	
22	
23	
24	
25	
26	
27	

APPENDIX A

STATE	CONSUMER PROTECTION ACTS and PERSONAL INFORMATION PROTECTION ACTS
Alabama	Alabama Deceptive Trade Practices Act, Ala. Code § 8-19-1, et seq.; Alabama Data Breach Notification Act of 2018, Ala. Code § 8-38-1, et seq.
Alaska	The Alaska Unfair Trade Practices and Consumer Protection Act, AS 45.50.471 et seq.; The Alaska Personal Information Protection Act, AS 45.48 et seq.
Arizona	Arizona Consumer Fraud Act, Ariz. Rev. Stat. § 44-1521 et seq.; Arizona Data-Breach Notification Law, Ariz. Rev. Stat. § 18-545 (in effect 2016-2018; now codified, as revised, at Ariz. Rev. Stat. §§ 18-551 and 18-552)
Arkansas	Arkansas Deceptive Trade Practices Act, Ark. Code Ann. §§ 4-88-101, et seq.; Personal Information Protection Act, Ark. Code Ann. §§ 4-110-101, et seq.
California	California Business & Professions Code, section 17200, et seq.; California Civil Code, sections 1798.82 and 1798.81.5
Colorado	Colorado Consumer Protection Act, Colo. Rev. Stat. § 6-1-101, et seq.
Connecticut	Connecticut Unfair Trade Practices Act, Conn. Gen. Stat. § 42-110a et seq.; Breach of Security re Computerized Data Containing Personal Information, Conn. Gen. Stat. § 36a-701b; Safeguarding of Personal Information, Conn. Gen. Stat. § 42-471
District of Columbia	D.C. Code §§ 28-3901, et seq.; D.C. Code §§ 28-3851, et seq.
Delaware	Delaware Consumer Fraud Act, 6 Del. C. § 2511, et seq.; Delaware Uniform Deceptive Trade Practices Act, 6 Del. C. § 2531, et seq.; Delaware Computer Security Breaches Act, 6 Del. C. § 12B-100, et seq.

Florida	Florida Deceptive and Unfair Trade Practices Act, Chapter 501, Part II, Florida Statutes; Florida Information Protection Act, Section 501.171, Florida Statutes
Georgia	Fair Business Practices Act, O.C.G.A. §§ 10-1-390 through 408; Georgia Personal Identity Protection Act, O.C.G.A. §§ 10-1-910 through 912
Hawaii	Monopolies; Restraint of Trade, Haw. Rev. Stat. Chpt. 480; Security Breach of Personal Information, Haw. Rev. Stat. Chpt. 487N
Idaho	Idaho Consumer Protection Act, Idaho Code §§ 48-601 et seq.; Idaho Identity Theft Act, Idaho Code §§ 28-51-101 et seq.
, Illinois	Illinois Consumer Fraud and Deceptive Business Practices Act, 815 ILCS 505/1, et seq.; Illinois Personal Information Protection Act, 815 ILCS 530/1, et seq.
Indiana	Deceptive Consumer Sales Act, Ind. Code § 24-5-0.5 et seq.; Disclosure of Security Breach Act, Ind. Code § 24-4.9 et seq.
Iowa	Iowa Consumer Fraud Act, Iowa Code § 714.16; Personal Information Security Breach Protection, Iowa Code § 715C
Kansas	Kansas Consumer Protection Act K.S.A. 50-623 et seq.; Wayne Owen Act K.S.A. 50-6,139b
Kentucky	Kentucky Consumer Protection Act, KRS 367.110300 and 367.990; KRS 365.732
Louisiana	Unfair Trade Practices and Consumer Protection Law LA RS 51:1401 et seq.; Database Security Breach Notification Law LA RS 51:3071 et seq.
Maine	Maine Unfair Trade Practices Act, 5 M.R.S.A. §§ 205-A through 214; Maine Notice of Risk to Personal Data Act, 10 M.R.S.A. §§ 1346 through 1350-B

Maryland	Maryland Consumer Protection Act, Md. Code Ann., Com. Law § 13-101, et seq. (2013 Repl. Vol and 2017 Supp.); Maryland Personal Information Protection Act, Md. Code Ann., Com. Law § 14-3501, et seq. (2013 Repl. Vol and 2017 Supp.)
Massachusetts	Massachusetts Consumer Protection Act (G.L. c. 93A); Massachusetts Data Security Law (G.L. c. 93H)
Michigan	Michigan Consumer Protection Act, MCL 445.901, et seq.; Michigan Identity Theft Protection Act, MCL 445.61, et seq.
Minnesota	Minnesota Deceptive Trade Practices Act, Minn. Stat. §§ 325D.43 et seq. Minnesota Prevention of Consumer Fraud Act, Minn. Stat. §§ 325F.68 et seq. Minnesota Data Breach Notification Statute, Minn. Stat. § 325E.61.
Mississippi	Mississippi Consumer Protection Act Miss. Code Ann. § 75-24-1 et seq.; Notice of Breach of Security Miss. Code Ann. § 75-24-29
Missouri	Mo. Rev. Stat. § 407.010, et seq.; Mo. Rev. Stat. § 407.1500
Montana	Montana Unfair Trade Practices and Consumer Protection Act, Mont. Code Ann. §§ 30-14-101 et seq.; Montana Impediment of Identity Theft Act, Mont. Code Ann. §§ 30-14-1701 et seq.
Nebraska	Consumer Protection Act, Neb. Rev. Stat. § 59-1601 et seq.; Uniform Deceptive Trade Practices Act, Neb. Rev. Stat. § 87-301 et seq.; Financial Data Protection and Consumer Notification of Data Security Breach Act of 2006, Neb. Rev. Stat. § 87-801 et seq.
Nevada	Nevada Deceptive Trade Practices Act; Nev. Rev. Stat. §§ 598.0903, et seq.; Nevada Security of Personal Information Act; Nev. Rev. Stat. §§ 603A.010, et seq.
New Hampshire	NH RSA 358-A; NH RSA 359-C: 19-21

	New Jersey Consumer Fraud Act, N.J.S.A.
New Jersey	56:8-1 et seq.;
	New Jersey Identity Theft Prevention Act,
	N.J.S.A. 56:8-161 to -166
	The New Mexico Unfair Practices Act, NMSA 1978, §§ 57-12-1 to -26 (1967, as
New Mexico	amended through 2009);
NOW MOMO	The New Mexico Data Breach Notification
•	Act, NMSA 1978, §§ 57-12C-1 to -12 (2017)
New York	Executive Law 63(12) and General Business
New Fork	Law 349/350
	North Carolina Unfair and Deceptive Trade
X 1 2 1	Practices Act, N.C. Gen. Stat. §§ 75-1.1, et
North Carolina	seq.;
	North Carolina Identity Theft Protection Act,
· · —	N.C. Gen. Stat. §§ 75-60, et seq. Unlawful Sales or Advertising Practices
	N.D.C.C. § 51-15-01 et seg.;
North Dakota	Notice of Security Breach for Personal
	Information N.D.C.C. § 51-30-01 et seq.
	Ohio Consumer Sales Practices Act, Ohio
Ohio	R.C. 1345.01 et seq.;
Omo	Ohio Data Breach Notification Act, R.C.
	1349.19 et seq.
	Oklahoma Consumer Protection Act, 15 O.S.
Oklahoma	§§ 751 et seq.;
	Security Breach Notification Act, 24 O.S. §§ 161 et seq.
	Unlawful Trade Practices Act, ORS 646.605
	et seq.;
Oregon , .	Oregon Consumer Identity Theft Protection
· · · · · · · · · · · · · · · · · · ·	Act, ORS 646A.600 et seq.
	Unfair Trade Practices and Consumer
Pennsylvania	Protection Law, 73 P.S. §§ 201-1 – 201-9.3;
,	Breach of Personal Information Notification
	Act, 73 P.S. § 2301, et seq.
Rhode Island	Rhode Island Gen. Laws § 6-13.1-1, et seq.; Rhode Island Gen. Laws § 11-49.3-1, et seq.
	South Carolina Unfair Trade Practices Act
South Carolina	\$\$39-5-10 et seq.;
	Section 39-1-90
	SDCL 37-24;
South Dakota	Data Breach Notification SDCL 22-40-19
	through 22-40-26

	Tanana Canana Dastation Act C1077
	Tennessee Consumer Protection Act of 1977,
Tennessee	Tenn. Code Ann. §§ 47-18-101 to -131;
Tomiosboo	Tennessee Identity Theft Deterrence Act of
	1999, §§ 47-18-2101 to -2111
	Deceptive Trade Practices – Consumer
	Protection Act, Tex. Bus. & Com. Code
	Ann.§§ 17.41-17.63;
Texas	Identity Theft Enforcement and Protection
	Act, Tex. Bus. & Com. Code Ann. § 521.001
	-152
	Utah Consumer Sales Practices Act, Utah
	· · · · · · · · · · · · · · · · · · ·
Utah	Code §§ 13-11-1, et. seq.;
	Utah Protection of Personal Information Act,
	Utah Code §§ 13-44-101, et. seq.
	Vermont Consumer Protection Act, 9 V.S.A.
Vermont	§§ 2451 et seq.;
	Vermont Security Breach Notice Act, 9
	V.S.A. § 2435
¥7! ! - ! -	Breach of Personal Information Notification,
Virginia	Virginia Code § 18.2-186.6
	Consumer Protection Act, RCW 19.86.020;
Washington	Notice of Security Breaches law, RCW
11 admington	19,255.010
	West Virginia Consumer Credit and
	Protection Act, W.Va. Code § 46A-1-101 et
West Virginia	seq.;
west viigilia	Theft of Consumer Identity Protections,
	W.Va. Code § 46A-2A-101 et seq.
·	Fraudulent Misrepresentations, Wis. Stat.§
Wisconsin	100.18;
TY ISOCION	Notice of unauthorized acquisition of
	personal information, Wis. Stat. § 134.98
	Wyoming Consumer Protection Act, Wyo.
Wyoming	Stat. Ann. §§ 40-12-101 through -114;
,	Wyo. Stat. Ann. §§ 40-12-501 through -509

APPENDIX B

STATE	ATTORNEYS GENERAL DESIGNATED CONTACTS
Alabama .	Michael G. Dean Assistant Attorney General Office of the Alabama Attorney General 501 Washington Avenue Montgomery, Alabama 36130 mdean@ago.state.al.us (334) 353-0415
Alaska	Cynthia A. Franklin Assistant Attorney General Office of the Alaska Attorney General 1031 W. 4 th Ave, Suite 200 Anchorage, AK 99501 cynthia.franklin@alaska.gov (907) 269-5208
Arizona	John C. Gray Senior Litigation Counsel Arizona Attorney General's Office 2005 N. Central Ave. Phoenix, AZ 85004 john.gray@azag.gov (602) 542-7753
Arkansas	Peggy Johnson Assistant Attorney General Office of the Arkansas Attorney General 323 Center St., Suite 200 Little Rock, AR 72201 Peggy.johnson@arkansasag.gov (501) 682-8062
California	Lisa B. Kim Deputy Attorney General Office of the California Attorney General 300 S. Spring Street, Suite 1702 Los Angeles, CA 90013 Lisa.Kim@doj.ca.gov (213) 269-6369
Colorado	Mark T. Bailey Senior Assistant Attorney General Colorado Attorney General's Office 1300 Broadway, 7 th Floor Denver, Colorado 80203 mark.bailey@coag.gov (720) 508-6202

	Jeremy Pearlman
	Assistant Attorney General
	Office of the Connecticut Attorney General
Connecticut	110 Sherman Street
	Hartford CT 06105
	Jeremy.pearlman@ct.gov
·	(860) 808-5440
	Benjamin Wiseman
	Director, Office of Consumer Protection
	Office of the District of Columbia Attorney
	General
District of Columbia	441 4th Street NW, Suite 600S
	Washington, D.C. 20001
	benjamin.wiseman@dc.gov
	(202) 741-5226
	Christian Douglas Wright
	Director of Consumer Protection
D-1	Delaware Department of Justice
Delaware	820 N. French Street
	Wilmington, DE 19801
	christian.wright@state.de.us
	(302) 577-8944
`	Edward Moffitt
,	Senior Financial Investigator
	Multistate and Privacy Bureau
Florida	Florida Office of the Attorney General
Tionau	135 W Central Boulevard
	Orlando, FL 32801-2437
	Edward.Moffitt@myfloridalegal.com
	(407) 845-6388
	Melissa M. Devine
	Assistant Attorney General
	Office of the Georgia Attorney General
Georgia	2 Martin Luther King, Jr. Drive, Suite 356
_	Atlanta, GA 30334
	mdevine@law.ga.gov
	(404) 656-3795
	Lisa P. Tong
·	Enforcement Attorney
	State of Hawaii Office of Consumer Protection
Hawaii	235 S. Beretania Street #801
	Honolulu, HI 96813
	ltong@dcca.hawaii.gov
	(808) 586-2636
	(000) 300-2030

Jane E. Hochberg Deputy Attorney General Idaho Office of Attorney General Consumer Protection Division 954 W. Jefferson Street, 2nd Floor Boise, ID 83720-0010 Jane.Hochberg@ag.idaho:gov (208) 332-3553 Matthew W. Van Hise, CIPP/US Assistant Attorney General, Chief, Privacy Unit 500 South Second Street Springfield, IL 62701 mvanhise@atg.state.il.us (217) 782-9024 Douglas Swetnam Section Chief, Data Privacy & Identity Thunit Office of the Indiana Attorney General 302 W. Washington St., IGCS – 5th Floor Indianapolis, IN 46204 douglas.swetnam@atg.in.gov (317) 232-6294 William R. Pearson Assistant Attorney General	
Idaho Office of Attorney General Consumer Protection Division 954 W. Jefferson Street, 2nd Floor Boise, ID 83720-0010 Jane.Hochberg@ag.idaho.gov (208) 332-3553 Matthew W. Van Hise, CIPP/US Assistant Attorney General Chief, Privacy Unit 500 South Second Street Springfield, IL 62701 mvanhise@atg.state.il.us (217) 782-9024 Douglas Swetnam Section Chief, Data Privacy & Identity The Unit Office of the Indiana Attorney General 302 W. Washington St., IGCS – 5th Floor Indianapolis, IN 46204 douglas.swetnam@atg.in.gov (317) 232-6294 William R. Pearson	
Idaho Consumer Protection Division 954 W. Jefferson Street, 2nd Floor Boise, ID 83720-0010 Jane.Hochberg@ag.idaho.gov (208) 332-3553 Matthew W. Van Hise, CIPP/US Assistant Attorney General, Chief, Privacy Unit 500 South Second Street Springfield, IL 62701 mvanhise@atg.state.il.us (217) 782-9024 Douglas Swetnam Section Chief, Data Privacy & Identity Th Unit Office of the Indiana Attorney General 302 W. Washington St., IGCS – 5th Floor Indianapolis, IN 46204 douglas.swetnam@atg.in.gov (317) 232-6294 William R. Pearson	
954 W. Jefferson Street, 2nd Floor Boise, ID 83720-0010 Jane.Hochberg@ag.idaho.gov (208) 332-3553 Matthew W. Van Hise, CIPP/US Assistant Attorney General, Chief, Privacy Unit 500 South Second Street Springfield, IL 62701 mvanhise@atg.state.il.us (217) 782-9024 Douglas Swetnam Section Chief, Data Privacy & Identity Th Unit Office of the Indiana Attorney General 302 W. Washington St., IGCS – 5th Floor Indianapolis, IN 46204 douglas.swetnam@atg.in.gov (317) 232-6294 William R. Pearson	
Boise, ID 83720-0010 Jane.Hochberg@ag.idaho.gov (208) 332-3553 Matthew W. Van Hise, CIPP/US Assistant Attorney General Chief, Privacy Unit 500 South Second Street Springfield, IL 62701 mvanhise@atg.state.il.us (217) 782-9024 Douglas Swetnam Section Chief, Data Privacy & Identity The Unit Unit Office of the Indiana Attorney General 302 W. Washington St., IGCS – 5th Floor Indianapolis, IN 46204 douglas.swetnam@atg.in.gov (317) 232-6294 William R. Pearson	
Boise, ID 83720-0010 Jane.Hochberg@ag.idaho.gov (208) 332-3553 Matthew W. Van Hise, CIPP/US Assistant Attorney General, Chief, Privacy Unit 500 South Second Street Springfield, IL 62701 mvanhise@atg.state.il.us (217) 782-9024 Douglas Swetnam Section Chief, Data Privacy & Identity Thunit Office of the Indiana Attorney General 302 W. Washington St., IGCS – 5th Floor Indianapolis, IN 46204 douglas.swetnam@atg.in.gov (317) 232-6294 William R. Pearson	
Jane.Hochberg@ag.idaho.gov (208) 332-3553 Matthew W. Van Hise, CIPP/US Assistant Attorney General Chief, Privacy Unit 500 South Second Street Springfield, IL 62701 mvanhise@atg.state.il.us (217) 782-9024 Douglas Swetnam Section Chief, Data Privacy & Identity Thunit Office of the Indiana Attorney General 302 W. Washington St., IGCS – 5th Floor Indianapolis, IN 46204 douglas.swetnam@atg.in.gov (317) 232-6294 William R. Pearson	
(208) 332-3553 Matthew W. Van Hise, CIPP/US Assistant Attorney General, Chief, Privacy Unit 500 South Second Street Springfield, IL 62701 mvanhise@atg.state.il.us (217) 782-9024 Douglas Swetnam Section Chief, Data Privacy & Identity Th Unit Office of the Indiana Attorney General 302 W. Washington St., IGCS – 5th Floor Indianapolis, IN 46204 douglas.swetnam@atg.in.gov (317) 232-6294 William R. Pearson	
Matthew W. Van Hise, CIPP/US Assistant Attorney General Chief, Privacy Unit 500 South Second Street Springfield, IL 62701 mvanhise@atg.state.il.us (217) 782-9024 Douglas Swetnam Section Chief, Data Privacy & Identity The Unit Office of the Indiana Attorney General 302 W. Washington St., IGCS – 5th Floor Indianapolis, IN 46204 douglas.swetnam@atg.in.gov (317) 232-6294 William R. Pearson	
Assistant Attorney General, Chief, Privacy Unit 500 South Second Street Springfield, IL 62701 mvanhise@atg.state.il.us (217) 782-9024 Douglas Swetnam Section Chief, Data Privacy & Identity Thunit Office of the Indiana Attorney General 302 W. Washington St., IGCS – 5th Floor Indianapolis, IN 46204 douglas.swetnam@atg.in.gov (317) 232-6294 William R. Pearson	
Chief, Privacy Unit 500 South Second Street Springfield, IL 62701 mvanhise@atg.state.il.us (217) 782-9024 Douglas Swetnam Section Chief, Data Privacy & Identity Th Unit Office of the Indiana Attorney General 302 W. Washington St., IGCS – 5th Floor Indianapolis, IN 46204 douglas.swetnam@atg.in.gov (317) 232-6294 William R. Pearson	
Illinois 500 South Second Street Springfield, IL 62701 mvanhise@atg.state.il.us (217) 782-9024 Douglas Swetnam Section Chief, Data Privacy & Identity Th Unit Office of the Indiana Attorney General 302 W. Washington St., IGCS – 5th Floor Indianapolis, IN 46204 douglas.swetnam@atg.in.gov (317) 232-6294 William R. Pearson	
Springfield, IL 62701 mvanhise@atg.state.il.us (217) 782-9024 Douglas Swetnam Section Chief, Data Privacy & Identity The Unit Office of the Indiana Attorney General 302 W. Washington St., IGCS – 5th Floor Indianapolis, IN 46204 douglas.swetnam@atg.in.gov (317) 232-6294 William R. Pearson	
mvanhise@atg.state.il.us (217) 782-9024 Douglas Swetnam Section Chief, Data Privacy & Identity The Unit Office of the Indiana Attorney General 302 W. Washington St., IGCS – 5th Floor Indianapolis, IN 46204 douglas.swetnam@atg.in.gov (317) 232-6294 William R. Pearson	
(217) 782-9024 Douglas Swetnam Section Chief, Data Privacy & Identity The Unit Office of the Indiana Attorney General 302 W. Washington St., IGCS – 5th Floor Indianapolis, IN 46204 douglas.swetnam@atg.in.gov (317) 232-6294 William R. Pearson	
Douglas Swetnam Section Chief, Data Privacy & Identity Th Unit Office of the Indiana Attorney General 302 W. Washington St., IGCS – 5th Floor Indianapolis, IN 46204 douglas.swetnam@atg.in.gov (317) 232-6294 William R. Pearson	
Section Chief, Data Privacy & Identity The Unit Office of the Indiana Attorney General 302 W. Washington St., IGCS – 5th Floor Indianapolis, IN 46204 douglas.swetnam@atg.in.gov (317) 232-6294 William R. Pearson	
Unit Office of the Indiana Attorney General 302 W. Washington St., IGCS – 5th Floor Indianapolis, IN 46204 douglas.swetnam@atg.in.gov (317) 232-6294 William R. Pearson	
Indiana Office of the Indiana Attorney General 302 W. Washington St., IGCS – 5th Floor Indianapolis, IN 46204 douglas.swetnam@atg.in.gov (317) 232-6294 William R. Pearson	
302 W. Washington St., IGCS – 5th Floor Indianapolis, IN 46204 douglas.swetnam@atg.in.gov (317) 232-6294 William R. Pearson	•
Indianapolis, IN 46204 douglas.swetnam@atg.in.gov (317) 232-6294 William R. Pearson	,
douglas.swetnam@atg.in.gov (317) 232-6294 William R. Pearson	
(317) 232-6294 William R. Pearson	
William R. Pearson	
Accident Attorney Concret	
1 · · · · · · · · · · · · · · · · · · ·	
Office of the Attorney General of Iowa	
Iowa 1305 E. Walnut Street	
Des Moines, IA 50319	•
William.Pearson@ag.iowa.gov	
(515) 242-6773	
Sarah M. Dietz	
Assistant Attorney General	
Office of Kansas Attorney General	
Kansas 120 SW 10th Avenue, 2nd Floor	
Topeka, Kansas 66612	
sarah.dietz@ag.ks.gov	
(785) 296-3751	
Kevin R. Winstead	
Assistant Attorney General	
Kentucky Attorney General	
Kentucky 1024 Capital Center Dr., #200	•
Frankfort, KY 40601	
kevin.winstead@ky.gov	
(502) 696-5379	-

·	Alberto A. De Puy
	Assistant Attorney General
	Louisiana Department of Justice
Louisiana	1885 N. Third Street, 4th Floor
	Baton Rouge, LA 70802
	depuya@ag.louisiana.gov
	(225) 326-6471
	Brendan O'Neil
	Assistant Attorney General
	Office of the Maine Attorney General
Maine	6 State House Station
	Augusta, ME 04333
·	brendan.oneil@maine.gov
·	(207) 626-8842
	Richard L. Trumka Jr.
· ·	Assistant Attorney General
	Consumer Protection Division
	Office of the Maryland Attorney General
Maryland	200 St. Paul St.
	Baltimore, MD 21202
	rtrumka@oag.state.md.us
	(410) 576-6957
	Sara Cable
	Director, Data Privacy & Security
	Assistant Attorney General
N. 1	Massachusetts Attorney General's Office
Massachusetts	One Ashburton Place
	Boston MA 02108
•	sara.cable@state.ma.us
. , ,	(617) 963-2827
	Kathy Fitzgerald
·	Assistant Attorney General
	Corporate Oversight Division
NA:-1-:	Michigan Department of Attorney General
Michigan	525 W. Ottawa St. 6th Floor
	Lansing, MI 48933
	fitzgeraldk@michigan.gov
	(517) 241-0026
	Alex K. Baldwin
	Assistant Attorney General
Minnocoto	Minnesota Attorney General's Office
Minnesota	445 Minnesota Street
	St. Paul, MN 55101
	alex.baldwin@ag.state.mn.us

· · · · · · · · · · · · · · · · · · ·	
	(651) 757-1020
	Crystal Utley Secoy
÷	Special Assistant Attorney General
	Mississippi Attorney General's Office
Mississippi	PO Box 22947
· · · · · · · · · · · · · · · · · · ·	Jackson, Mississippi 39225
	cutle@ago.state.ms.us
.'	(601) 359-4213
	Michael Schwalbert
	Assistant Attorney General
	Missouri Attorney General's Office
Missouri	815 Olive Street, Suite 200
WIISSOUTT	1 '
	Saint Louis, Missouri 63101
	michael.schwalbert@ago.mo.gov
·	(314) 340-7888
	Mark W. Mattioli
	Chief, Office of Consumer Protection
	Montana Department of Justice
Montana	555 Fuller Avenue
•	Helena, MT 59601
	mmattioli@mt.gov
	(404) 444-5791
	Dan Birdsall
•	Assistant Attorney General
	Consumer Protection Division
Nebraska	Nebraska Attorney General's Office
Neoraska	2115 State Capitol
	Lincoln, NE 68509
	dan.birdsall@nebraska.gov
	(402) 471-3840
	Laura Tucker
	Senior Deputy Attorney General
	Office of the Nevada Attorney General
Nevada	100 N. Carson Street
2.07000	Carson City, NV 89701
	Imtucker@ag.nv.gov
	(775) 684-1244
	James T. Boffetti
,	Associate Attorney General
	NH Department of Justice
Novy Hammahina	33 Capitol Street
New Hampshire	Concord, NH 03301
	james.boffetti@doj.nh.gov
	(603) 271-0302

	Elliott M. Siebers
	Deputy Attorney General
New Jersey	Office of the New Jersey Attorney General
	124 Halsey Street, 5th Floor
	P.O. Box 45029-5029
	Newark, New Jersey 07101
	elliott.siebers@law.njoag.gov
	(973) 648-4460
New Mexico	Brian E. McMath
	Assistant Attorney General
	Office of the New Mexico Attorney General
	201 3rd St. NW, Suite 300
	Albuquerque NM, 87102
	bmcmath@nmag.gov
	(505) 717-3531
	Clark Russell
	Deputy Bureau Chief
	New York State Office of the Attorney
New York	General
	28 Liberty Street
	New York, NY 10005
·	clark.russell@ag.ny.gov
	(212) 416.6494
	Kim D'Arruda
ŕ	Special Deputy Attorney General
N d C P	North Carolina Department of Justice
North Carolina	114 West Edenton Street
	Raleigh, NC 27603
	kdarruda@ncdoj.gov
	(919) 716-6000
·	Parrell D. Grossman
·	Director, Consumer Protection & Antitrust
	Division
North Dakota	Office of Attorney General of North Dakota
- · · · · · · - · · · · ·	1050 East Interstate Ave. Ste. 200
	Bismarck, ND 58503-5574
	pgrossman@nd.gov
	(701) 328-5570
Ohio	Melissa Szozda Smith
	Senior Assistant Attorney General
	Office of the Ohio Attorney General
	30 E. Broad Street, Floor 14
	Columbus, OH 43215
	melissa.s.smith@ohioattorneygeneral.gov

	((14) 4((1205
	(614) 466.1305
Oklahoma	Julie A. Bays
	Chief, Consumer Protection
	Oklahoma Attorney General's Office
	313 NE 21st Street
	Oklahoma City, OK 73105
	julie.bays@oag.ok.gov
	(405) 522-3082
	Katherine A. Campbell
	Senior Assistant Attorney General
	Oregon Department of Justice
Oregon	100 SW Market Street
Oregon	Portland, OR 97201-5702
	katherine.campbell@doj.state.or.us
	(971) 673-1880
	`
	John M. Abel
	Senior Deputy Attorney General
Pennsylvania	Office of the Pennsylvania Attorney General
	15th Floor, Strawberry Square
·	Harrisburg, PA 17120
	jabel@attorneygeneral.gov
	(717) 783.1439
·	Edmund F. Murray, Jr.
·	Special Assistant Attorney General
	Rhode Island Department of Attorney General
Rhode Island	150 South Main Street
	Providence, Rhode Island 02903
·	emurray@riag.ri.gov
	(401) 274-4400 ext. 2401
	Chantelle Neese
	Assistant Attorney General
	South Carolina Attorney General's Office
South Carolina	1000 Assembly Street
	Columbia, SC 29201
	cneese@scag.gov
	(803) 734-2346
	Philip D. Carlson
	Assistant Attorney General
	South Dakota Attorney General
South Dakota	1302 E. Hwy. 14, Ste. 1
	Pierre, SD 57501
	Phil.Carlson@state.sd.us
	(605) 773-3215
Tennessee	Carolyn Smith

	Senior Assistant Attorney General
	Tennessee Attorney General's Office
	P.O.Box 20207
	Nashville, TN 37202-0207
	carolyn.smith@ag.tn.gov
	(615) 532-2578
	D. Esther Chavez
·	Senior Assistant Attorney General
•	
Τ	Office of the Texas Attorney General
Texas	PO Box 12548, MC- 010
	Austin, TX 78711-2548
	esther.chavez@oag.texas.gov
	(512) 475-4628
·	David N. Sonnenreich
	Deputy Attorney General
	Office of the Utah Attorney General
Utah	PO Box 140874
	Salt Lake City, Utah 84114-0874
	dsonnenreich@agutah.gov
	(801) 366-0132
	Ryan Kriger
	Assistant Attorney General
	Office of the Vermont Attorney General
Vermont	109 State St.
	Montpelier, VT 05609
	ryan.kriger@vermont.gov
	(802) 828-3170
	Gene Fishel
4.4	Senior Assistant Attorney General
	Office of the Virginia Attorney General
Virginia	202 North 9th Street
	Richmond, VA 23219
	sfishel@oag.state.va.us
	(804) 786-3870
	Tiffany Lee
	Assistant Attorney General
	Office of the Washington Attorney General
Washington	800 5th Avenue, Suite 2000
	Seattle, WA 98104
	tiffanyc@atg.wa.gov
	(206) 464-6098
	Laurel K. Lackey
West Virginia	Assistant Attorney General
······································	Office of the West Virginia Attorney General
	CILITY OF MIC 1, DOC 1 II SHIMA I RECOIMED CONTOUR

	269 Aikens Center
	Martinsburg, WV 25404
	laurel.k.lackey@wvago.gov
	(304) 267-0239
	Lara Sutherlin
	Assistant Attorney General
	Wisconsin Department of Justice
Wisconsin	17 West Main Street, PO Box 7857
	Madison, WI 53707-7857
	sutherlinla@doj.state.wi.us
	(608) 267-7163
	Benjamin M. Burningham
	Senior Assistant Attorney General
	Office of the Wyoming Attorney General
Wyoming	2320 Capitol Ave.
	Cheyenne, WY 82002
	ben.burningham@wyo.gov
·	(307) 777-7847